

**Our packages are designed to not only get you back to work but to grow with your business, no matter the size.**

### Business Continuity Services

#### BCS - Starter



**BCS - Starter** is a managed, secure Desktop-as-a-Service (DaaS) solution made simple. Designed to keep your business collaborating, connected, and committed to your customers, BCS-Starter utilizes the power of the AWS cloud to safely and securely store your data and applications, empowering your teams to work from anywhere. Create, edit, and share documentation on any device, and quickly scale up or down your operations while reducing the burden and cost of hardware upkeep.

- Easy to use and fast to implement
- Safe and secure data on AWS Cloud
- Reduce the cost of expensive hardware maintenance
- Centrally managed for complete control
- Quickly scale up or down
- Create, edit, and share documentation on any device

#### BCS - Advanced



**BCS - Advanced** is an extension of BCS - Starter with the addition of unified communications and enhanced security features. That means that you, your teams, and your customers can have online meetings, video conferencing, team collaboration, and business calls, all from one application. Backed by the security that only Amazon Web Services can provide, BCS - ADVANCED offers data privacy and access security features by integrating a fully managed Client VPN that automatically takes care of deployment, capacity provisioning, and service updates while providing a user-friendly dashboard for monitoring and reporting.

- All communication in one application
- Quickly turn phone calls into meetings
- Fully managed VPN for enhanced security
- Easy collaboration with video calling and screen sharing
- User-friendly dashboard for monitoring and reporting
- Dial-in support in 80 countries

#### BCS - Premier



**BCS - Premier** is an extension of the BCS - Advanced bundle. It integrates a scalable, cloud-based contact center that enables organizations to provide superior customer service at a much lower cost. You will have access to powerful tools for real-time and historical analytics, providing an enjoyable, frictionless, and truly omnichannel experience for your customer across both voice and chat. BCS - Premier was designed to grow with you, allowing you to quickly scale up your support to serve your growing customer base.

- Flexible and agile; make changes in moments, not months
- AI-enabled, with speech-to-text and Natural Language Understanding (NLU)
- Save up to 80% compared to traditional contact centre solutions
- Scale quickly and easily to adjust to unpredictable demand and markets
- True omnichannel customer service backed by AWS reliability

To learn more or to book a free consultation, visit: <https://perspectives.mobilelive.ca/en/business-continuty-cloud-computing>

Features	 Starter	 Advanced	 Premier
<b>General</b>	●	●	●
● Best in class reliability and security	●	●	●
● Unlimited ability to scale	●	●	●
● Pay-as-you-go pricing	●	●	●
<b>Cloud-based IT Setup &amp; Management</b>	●	●	●
● BYOD (Bring Your Own Device)	●	●	●
● User access & control	●	●	●
● Group management	●	●	●
● Virtual desktop management	●	●	●
● Cloud based hardware & software resource management	●	●	●
<b>Cloud Based Document Management</b>	●	●	●
● Document creation & collaboration	●	●	●
● Document workflow automation	●	●	●
<b>Unified Communications &amp; Collaboration</b>		●	●
● Integrated voice & messaging		●	●
● Audio & video conferencing		●	●
● Voice & text from 80+ Countries		●	●
● Audio/video recordings		●	●
● Collaboration (meetings, chats, screen sharing, etc.)		●	●
<b>Secure end to end Connectivity</b>		●	●
● Secure access control through MFA		●	●
● Data privacy and encryption		●	●
<b>Cloud-based contact center setup &amp; operations</b>			●
● Highly-scalable, on demand contact center operations			●
● Voice & chat integration for a seamless experience			●
● AI-based automation & performance optimization			●

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